

# Putting People **FIRST**



## **MISSION**

Quality Care +  
Meaningful Partnership =  
Healthy Communities

- 2020 -  
**ANNUAL  
REPORT**



## Mary Nell Strautman Board President

Dear Friends,

We have just completed our 14th year of serving the people of west central Missouri. And boy, what a year it was. We started the year with great plans for expansion including adding a second site in Sedalia, creating oral health access for people in wheelchairs, and expanding our school-based services.

Who would have thought a global pandemic would halt our plans so we could mount an all-out response. And respond we did! We stocked up on personal protective equipment (PPE) so we could ensure the safety of our staff. We discontinued providing dental services except for emergency care, and we transitioned all primary care and mental health visits to virtual visits.

We began testing for covid at our four primary care locations as soon as we could get our hands on testing supplies. We expanded our laboratory contracts from 1 to 3 contracts to maximize the turnaround time for Covid test results. We hired 15 people to test, both at each of our sites and in long term care settings, Department of Mental Health group home settings, and in local companies and organizations. We conducted an average of 700 tests per week throughout 2020.

Our staff worked diligently to continue to provide primary care services even when significant restrictions prevented patients from coming to the clinic. We saw patients in the parking lots, we gave patients iPads in our parking lot to be seen, we saw patients in tents outside of our buildings. We provided care to over 14,000 people during 2020.

In January 2021, we began vaccinating and our hope is that we can encourage the vast majority of community members to get vaccinated so that we can gather again as community members.

If there is one notion I want to leave with you about Katy Trail Community Health's response to the Covid Pandemic, it is that we are weary, but not burdened, we are separated by masks and by space, but still united in our efforts, and most importantly, we are dedicated to providing care to the most vulnerable in our communities and advocating for the health of all people in our region.

## Board of Directors



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Saran  
Vice President



Jean  
Hesse  
Treasurer



Linda  
Messenger  
Secretary



James  
Halliburton



Rhonda  
Breitenbecher



Marie Payne-  
Bowman



Diana Burdick



Dr. Rhonda  
Hutton Gann



Robert Rollings



Lisa Thomas



Darren Grove

## Patient Centered Medical Home

### Medical:

Katy Trail Community Health provides medical services for all ages--babies to elderly, sick or well - through all stages of life.

### Dental:

We offer comprehensive population based dental services to our communities. Our staff includes dentists, registered dental hygienists and expanded functions dental assistants who provide quality care in a compassionate and comfortable setting. We offer mobile dental services to 7 school districts.

### Care Coordination:

Care Coordination is at the heart of patient-centered care. Our care coordinators work with provider teams to ensure that your health needs are being met and that right care is being delivered.

### Behavioral Health:

At Katy Trail Community Health, we value the importance of your mental and emotional health as vital components of your overall health. Integrating behavioral health with primary medical and oral health care is our priority.

# Highlights

- Gold Quality Award winner from the Health Resources and Services Administration.
- Second Sedalia site at 305 W. Main Street opening September 2021.
- 14,554 free covid tests completed in 2020.
- Katy Trail Community Health hosted a drive through food pantry in partnership with the Food Bank of Central and Northeast Missouri. The drive through food pantry is held monthly.



**Sedalia**

821 Westwood  
Sedalia, MO 65301



**Marshall**

1825 Atchison Ave.  
Marshall, MO 65340



**Prairie Hills**

1109 Clay Road  
Versailles, MO 65084



**Warsaw**

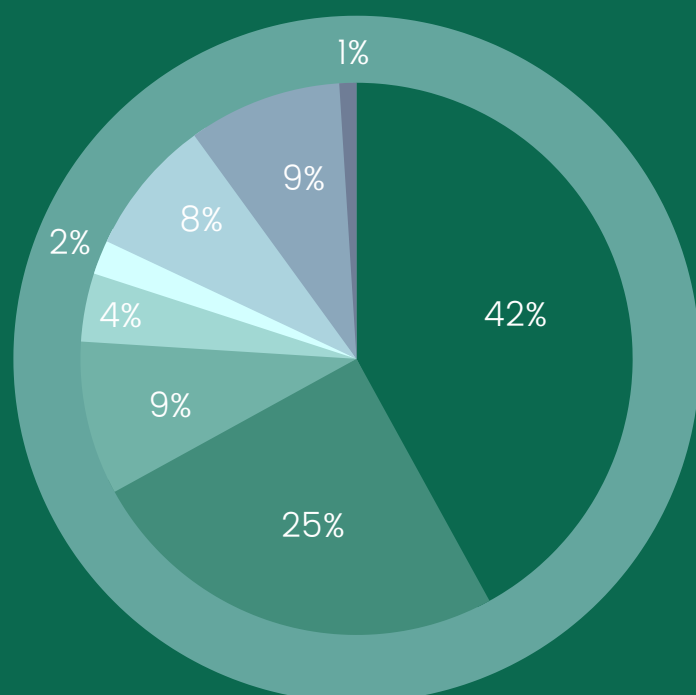
17571 N. Dam Access Road  
Warsaw, MO 65355



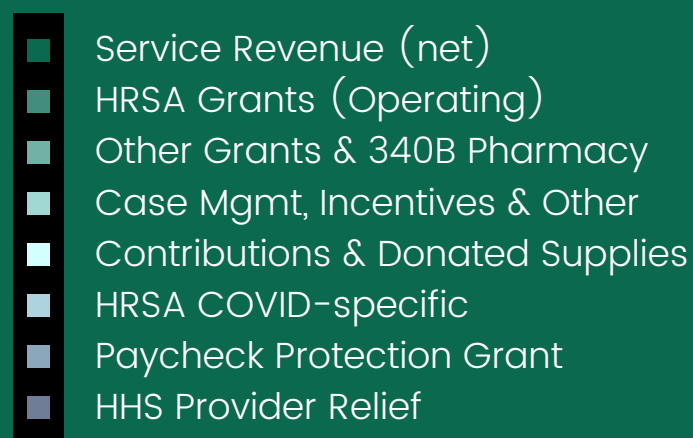
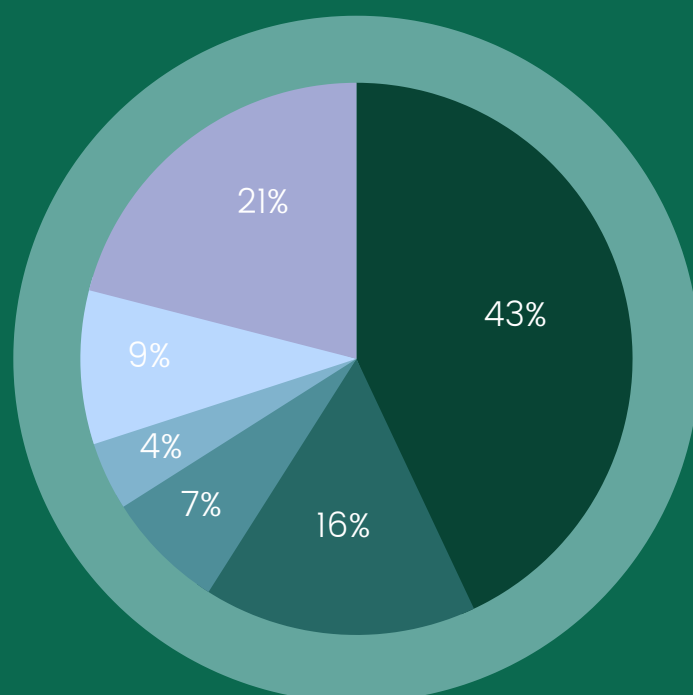
**1-877-733-5824 | [KatyTrailCommunityHealth.org](https://KatyTrailCommunityHealth.org)**

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## 2020 REVENUE, GRANTS & OTHER SUPPORT



## 2020 EXPENSES BY PROGRAM/FUNCTION



VISION – To be the first choice for your health and wellness

VALUES – Integrity • Dignity • Empowerment • Accessibility • Teamwork • Excellence