



Dear Katy Trail Community Health Patrons,

We are committed to the safety of our patients and co-workers, we are carefully monitoring the COVID-19 pandemic. We are in constant communication with the Pettis County Health Department and are monitoring the Centers for Disease Control website for recommendations. We want you to feel safe when visiting any one of our clinics.

While we have always had strong cleaning practices in place, we are taking additional steps to keep our patients safe. We have increased cleaning schedule of our waiting rooms.

If you have a fever, and are coughing, please ask for a mask upon arrival. We can also provide hand sanitizer for your use. If you believe you may have been exposed to someone that is infected with the coronavirus, please call 877-733-5824 before arriving at our clinics. Symptoms include fever, cough, and shortness of breath. Since we are in the middle of flu season, we will first rule out flu prior to any testing being done for coronavirus.

We have divided our waiting rooms into two areas: one for those who are coughing and have a respiratory illness and another area for everyone else.

We have advised our employees to stay home if exhibiting flu-like symptoms and will follow any public health recommendations for isolation or quarantine if needed.

Anyone in Missouri who has questions about the coronavirus is should call a special toll free number operated by the Dept. of Health and Senior Services this line is answered 24 hours a day. 1-877-435-8411.

The environment is changing quickly so we will provide you updates on our Facebook page, our website: [www.katytrailcommunityhealth.org](http://www.katytrailcommunityhealth.org) and through our patient portal. We value you as a patient and thank you for the trust you have put in us.

Sincerely,

A handwritten signature in black ink that reads "Chris Stewart".

Chris Stewart, CEO  
Katy Trail Community Health

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