



Wednesday 20, 2020|

Moving Toward the Future

To preserve a safe environment for patients and to protect our workforce, Katy Trail is working on a stepwise approach for expanding our face-to-face medical and oral health visits. Last week Katy Trail saw an increase of individuals using our services for COVID-19 testing. This week providers have started seeing in-person well-child visits at all locations for newborns to 2 years of age. Oral Health has increased the number of emergency appointments to six patients a day in Sedalia. Warsaw dental will be completing scenario testing and will open to seeing patients on June 1st.

New Processes and Policies

1. Notification Process for Positive Patient During Business Hours Workflow
2. Notification Process for Positive Patient After Hours & Weekends Workflow
3. Notification Process for Negative Patient During Business Hours Workflow
4. COVID-19 Testing Scheduling and Day of Appointment Workflow
5. Dental-RDH Preventative Visit Workflow
6. Visits vs. PPE Requirements (Pictures)
7. Re-donning N95 mask after storage Workflow

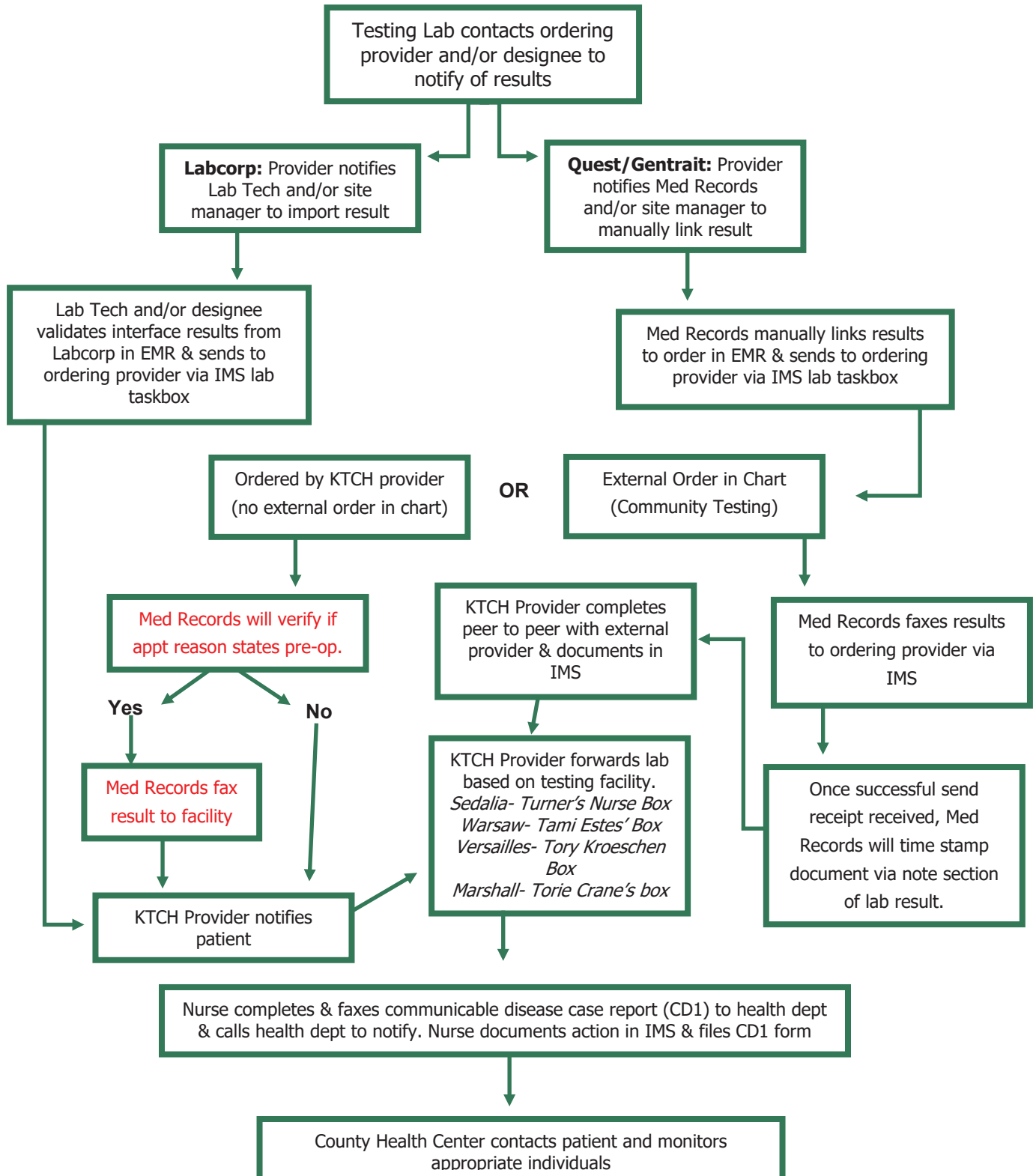
How We Continue To Support the Community

1. For patients who do not have internet access at home, they have the ability to come to our Katy Trail parking lot, obtain a tablet, and complete their virtual visit.
2. Continuing to provide community testing.
3. Mask Up Campaign: Providing cloth mask to individuals that are community tested.

COVID-19 POSITIVE RESULT

Notification process for positive patient during business hours

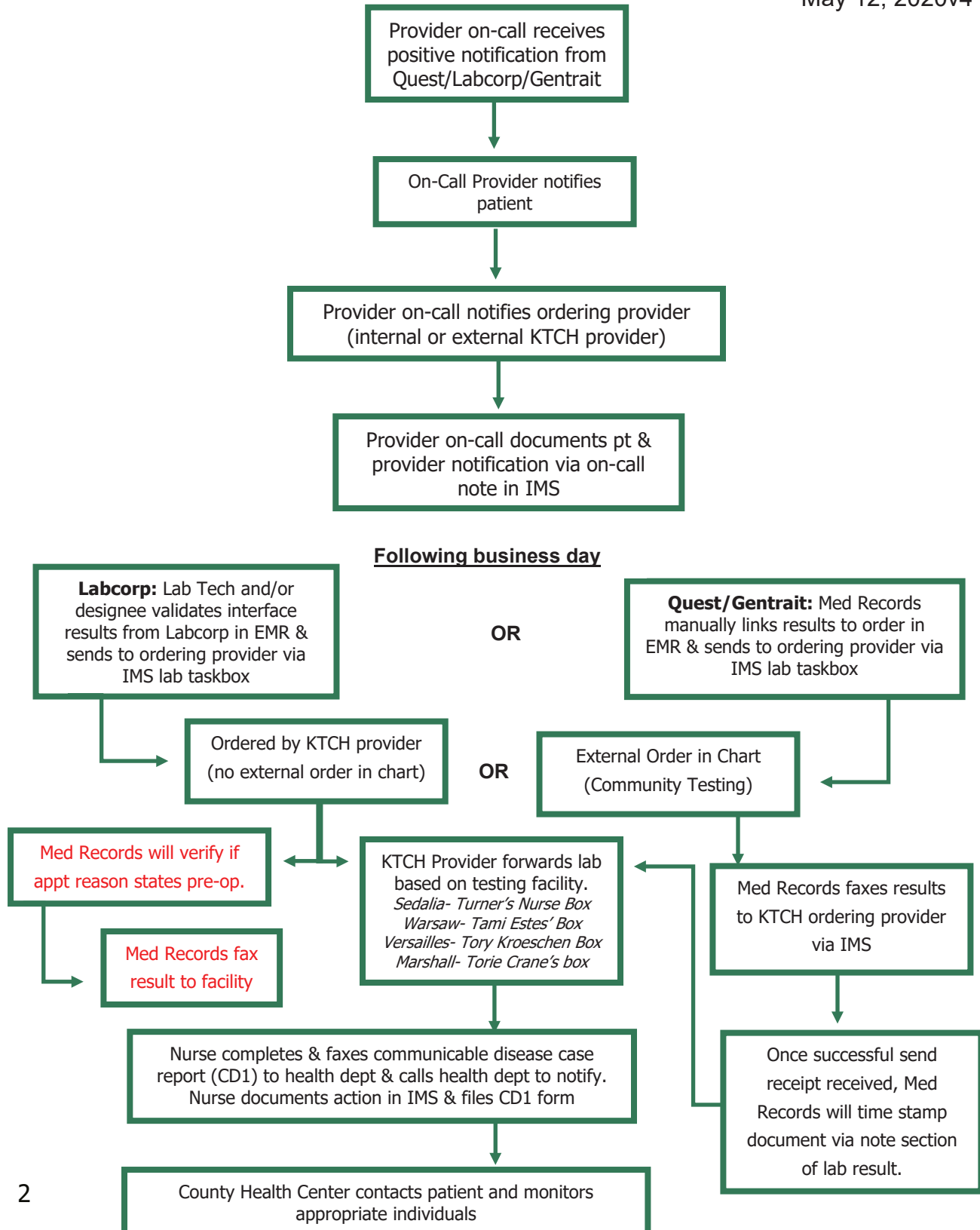
May 14, 2020v5



COVID-19 POSITIVE RESULT

Notification process for positive patient after hours & weekends

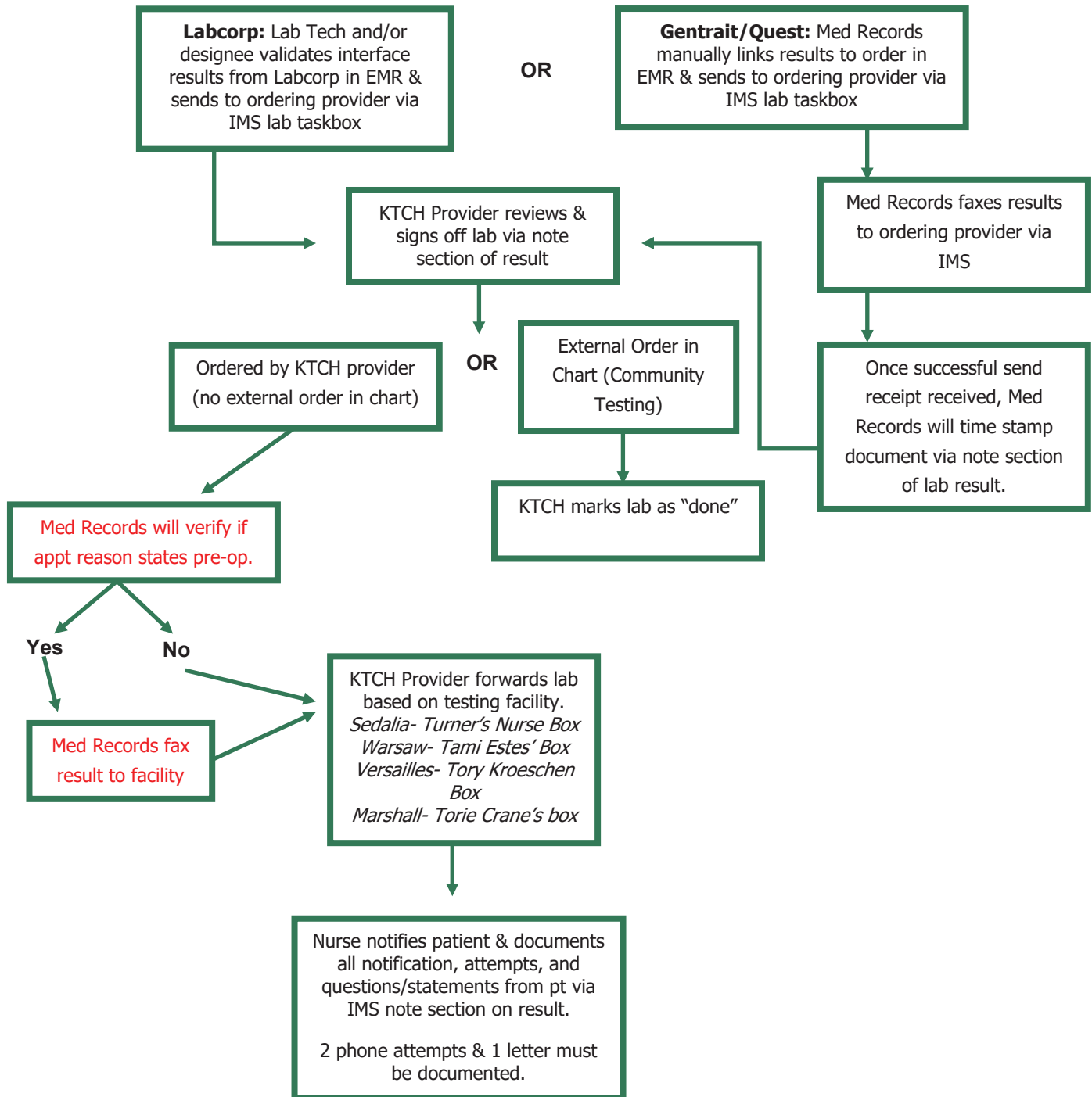
May 12, 2020v4



COVID-19 NEGATIVE RESULT

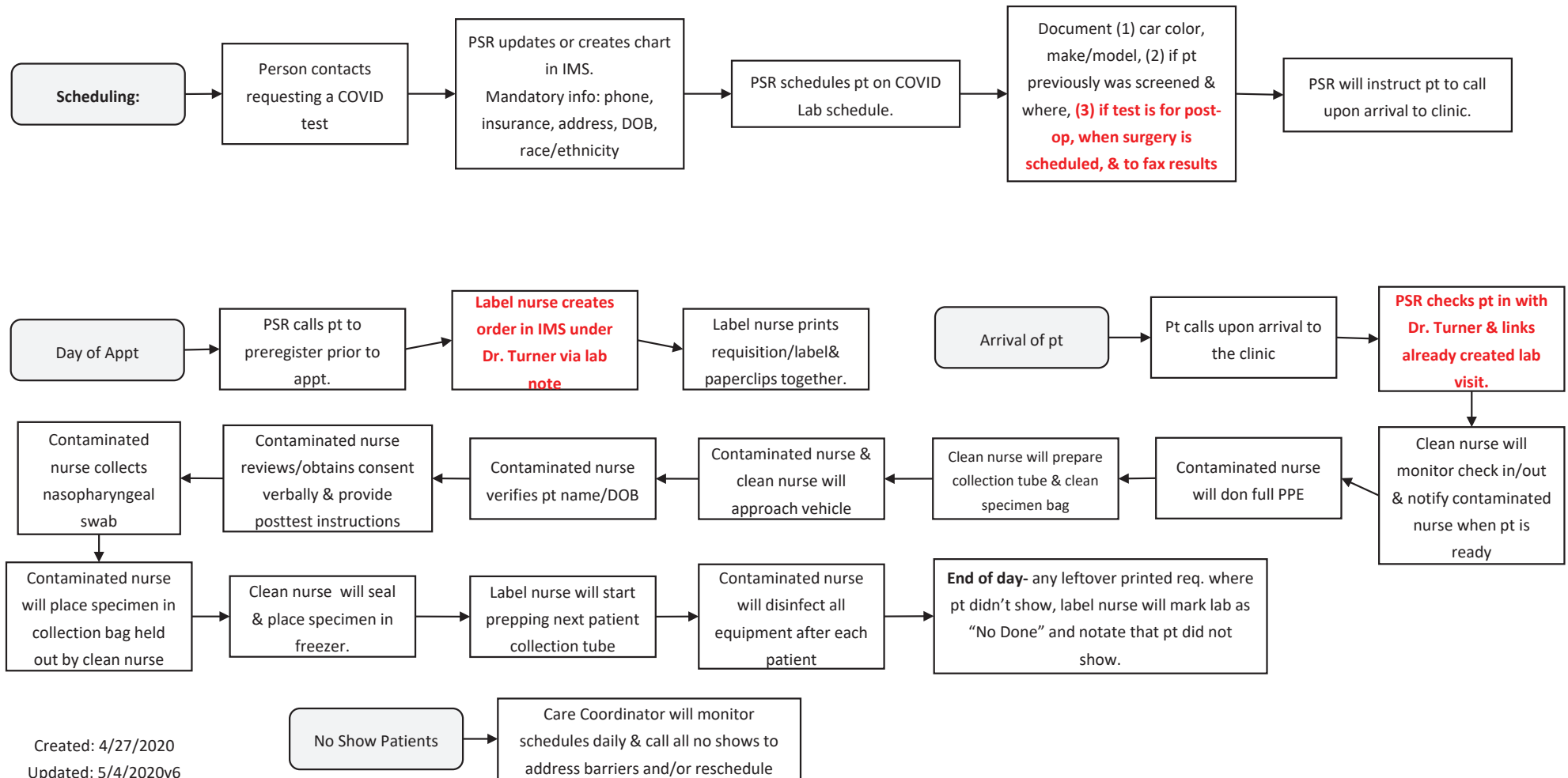
Notification process for negative patient during business hours

May 12, 2020v4



COVID 19 Testing

Creating Healthy Communities by providing COVID screenings to people within our service areas.



Dental-RDH Preventative visits



Scheduling

Parent is contacted by KTCH staff that their child is due for a cleaning/Parent calls to schedule because their child is due for a cleaning.

1. PSR updates demographics 2. PSR asks COVID questionnaire of both parent and patient.

OR

Patient answers **"yes" to at least one** of the screening questions Dentist will be notified and will determine if the patient needs seen by PCP before being seen

Patient answers **"no" to all** of the screening questions- patient is scheduled

Parent is told that the patient and **one** parent/guardian are allowed to attend the appointment if the child is a minor or an adult with special needs/disabilities.

PSR will reiterate appointment time and date and instruct parent to remain in the car and call the office when they arrive.

When Patient Arrives to Clinic

Patient calls PSR to notify of arrival and PSR will verify demographics, ask COVID screening questions and ask parent to remain in car and remind them that only the patient is allowed inside unless pt is a minor or adult with special needs/disabilities.

PSR will: 1. Verify demographics 2. Ask COVID screening questions 3. Ask parent to remain in car and remind them that only the patient is allowed inside unless pt is a minor or adult with special needs/disabilities.

Patient answers **"yes" to at least one** of the screening questions- Dentist will be notified and will determine if the patient needs seen by PCP before being seen

Patient answers **"no" to all** of the screening questions- patient is scheduled

PSR will ask the parent to come inside to get the paperwork/tablet if there are things that need filled out and return to their vehicle until the team is ready for them. Parent will be reminded that only one parent is allowed inside for appt.

Dental Assistant Is Ready To See Patient

Dental Assistant (DA) notifies PSR when ready for the patient and the PSR will call to have pt to come into the clinic

PSR gives the pt and/or parent/guardian a surgical mask to put on

Dental Assistant will don a reusable gown, surgical mask and face shield and gets pt from the waiting area

DA takes pt's temp and patient/parent will wash their hands with soap and water for 20 seconds and is then escorted to closed op and has pt remove mask to rinse with peroxyl for 30 seconds and expectorate once finished. Pt will then reapply mask

DA will then obtain any additional vital signs and a panoramic film if necessary

DA will don N95 and pt is then ask to remove their mask to begin their cleaning/sealant/exam and perform any intraoral radiographs if needed. **Are Aerosols being generated?**

Yes-DH will retrieve a black box to transport/run films

OR

No-DA will doff gloves and put the films in

All remaining care team members will don all proper PPE. DA charts for the DH as they begin their assessment including the environmental risk and protective factors of the caries risk assessment

DH will use monoject syringe with distilled water to rinse the patient whenever necessary. If it is decided that the apt needs to turn wet (prophy/cavatron or air/water syringe) the DA needs to remain available to assist and utilize the HVE

Glass ionomer (GI) sealants will be placed by the DH if needed, utilizing the DA if they require 4 hands

If the patient is 0-18 and has Medicaid the DH may apply SDF at this time and reappoint pt with dentist for an exam and second application on provider's next available spot

DH makes home care recommendations and introduces the concept of a self-management goal. The DH will help the pt set goals and identify any barriers to reaching this goal by the next appt

Once the DH has completed their portion of the apt the pt status changed in the EDR that they are ready for their exam if necessary and doff PPE, perform hand hygiene and consult with the dentist and pt. If no exam is needed pt is dismissed

Patient is Ready for Dentist

Dentist will don reusable gown, N95 and a face shield and enter the room to perform the exam and complete clinical findings portion of caries risk assessment with the DA assisting with documentation

If DH did not apply SDF and Dentist would like to do so this is done at this time, DA will facilitate

Dentist will decide if they would like to put the pt on chlorhexidine or ClinPro regimen. If so DH will retrieve sample at this time. **Was Parent or Guardian in with the patient?**

OR

Yes- the DH will locate the parent/guardian and bring them in to consult about apt

No- DA will doff PPE if aerosols weren't generated. If aerosols were generated DH will doff PPE and retrieve parent/guardian by having the PSR call them in or utilizing the buzzer

Once consultation is finished, the pt is dismissed and directed to check out

PPE REQUIRED FOR:

WELL CHILD VISIT
LAB/INJECTION VISIT
NON-AEROSOL VISIT



Face/Eye
Protection and
Surgical Mask

Gown

Gloves

OR



Face/Eye
Protection and
Surgical Mask

Scrub Jacket

Gloves

PPE REQUIRED FOR:

COVID TESTING

AEROSOL VISIT



N95 Mask, Surgical
Mask, Hair Cap,
Face/Eye
Protection

Gown

Gloves and Shoe
Coverings

DONNING N95 MASK AFTER STORAGE IN BROWN BAG

Perfrom hand hygiene

Don Gown and Gloves

Don the N95 mask. Use care to insure that you do not touch the inside of the mask.

Perform seal check.

Doff gloves and move on to donning rest of PPE.

Created 5/14/20 CO Updated: 5/18/20 CO

<P:\Staff\COVID-19 Plan and Process\Training\Donning and Doffing Checklist\DONNING N95 MASK AFTER STORAGE IN BROWN BAG.docx>